

CASE MANAGER PROFILE

CAROLINE PHELPS

SPECIALIST CASE MANAGER

PERSONAL DETAILS



CONTACT NO: **Mobile: 07828 796 601**
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AREAS COVERED: **Leeds and Yorkshire**

PROFESSIONAL MEMBERSHIPS

MBPsS - British Psychological Society
Professional Member of Vocational Rehabilitation Association UK
CMSUK Professional Membership
BABICM Professional Membership

PROFESSIONAL QUALIFICATIONS

Bachelor of Science in Psychology & Counselling (Hons) Hull University, UK - 2003-2006
Northeast Leadership Institute Massachusetts Department of Developmental Services - Class of 2009
Therapeutic Outcome Measures (TOMs) Royal Society of Physiotherapists 2016

ABOUT CAROLINE

Caroline started her career in case management in 2017 with a recognised national firm. During this time she has worked with clients with varying needs and injuries. Caroline's areas of speciality are brain injury, psychological injuries and vocational rehabilitation.

ABOUT CAROLINE (CONTINUED)

Caroline has also taken on supervisory and team leader roles within her previous case management employment. Caroline has been nominated for several awards for her role in supporting and facilitating client recovery.

Prior to working in case management Caroline worked as a Behaviour Therapist with individuals who had sustained a brain injury. Caroline utilised a Neuro behavioural Approach and Behaviour Analytics as part of the rehabilitation process. Prior to this role she worked in the USA for Northeast Arc who provide support to children and adults with varying disabilities including autism and brain injury. Caroline has a wealth of experience in working with adults with complex presentations and alongside the multidisciplinary teams. She has strong communication skills and takes a goal focussed approach to rehabilitation.

Carline takes a proactive approach to her continuing professional development and attends conferences, training and specialist events to support ongoing knowledge and skills in both rehabilitation and case management.

Caroline is registered with the British Psychological Society, Vocational Rehabilitation Association, CMSUK and BABICM.