

CASE MANAGER PROFILE

GILLIAN WORLAND

SPECIALIST CASE MANAGER & NURSE

PERSONAL DETAILS

IMAGE
COMING
SOON

CONTACT NO: **Mobile: 07768 684 323**
EMAIL: **gillian@auassociates.co.uk**
AREAS COVERED: **North East England**
NURSING & MIDWIFERY COUNCIL PIN **82A2738E**

PROFESSIONAL QUALIFICATIONS

RGN - Cleveland College of Nursing 1992 Diploma in Nursing - University of Teesside 1995
BSc (Hons) Public Health Nursing, Health Visiting, ENB specialist Practitioner - University of Northumbria ENB Higher award Health Visiting 1997
Multi agency Practice Teachers Course - University of Northumbria 2000
Master Practitioner Neuro Linguistic Programming - Dr Suzi Strang and Associates 2002 Post grad
Cert Health Sciences - University of Teesside 2004
Post Grad Cert in Child Law - University of Northumbria 2014

ABOUT GILLIAN

Gillian is the newest member of the AUA team, however, comes with an incredible wealth of clinical, leadership and management experience.

Gillian is a Nurse by background qualifying in 1992. Her most recent role was as the named Nurse for Child Protection Services for Durham and Darlington NHS. Gillian provided expert clinical advice and support to all health staff in matters relating to child protection and safeguarding children. This role has required Gillian to work with exceptionally difficult and challenging circumstances and provide positive and supportive outcomes for children and their families.

ABOUT GILLIAN (CONTINUED)

Prior to this Gillian was a community health visitor and worked out of a Northeast GP practice. Her caseload had a high percentage of disadvantaged families, whose needs were demanding. Gillian managed a very complex caseload with a high degree of child protection work, from initial contact to resolution, whether that be through multi-agency working, court procedures or reconciliation of the family.

Gillian also has acute clinical experience in Coronary Care, Renal and Intensive Therapy units where she planned, initiated, and monitored acute treatment in fast paced and demanding environment. Gillian has worked with clients with complicated and varied medical presentations. She was able to advocate for her patient's needs to ensure better quality of life interventions.

Due to the complexity and dynamic of Gillian's cases, she has developed and demonstrated exceptional communication skills. She can communicate to a high standard, with a variety of professional, voluntary and community sectors. She is highly skilled in completing clinical reports and reflecting the views and needs of her patients and their families.

Gillian is passionate about client centered care and achieving the best possible outcomes for those she works with. She has maintained regular clinical training and professional development throughout her career and continues to do so.