

## CASE MANAGER PROFILE

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# GILLIAN WORLAND

## SPECIALIST CASE MANAGER & NURSE

## PERSONAL DETAILS

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AREAS COVERED: **North East England**  
NURSING & MIDWIFERY COUNCIL PIN **82A2738E**

## PROFESSIONAL QUALIFICATIONS

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RGN - Cleveland College of Nursing 1992 Diploma in Nursing - University of Teesside 1995  
BSc (Hons) Public Health Nursing, Health Visiting, ENB specialist Practitioner - University of Northumbria ENB Higher award Health Visiting 1997  
Multi agency Practice Teachers Course - University of Northumbria 2000  
Master Practitioner Neuro Linguistic Programming - Dr Suzi Strang and Associates 2002 Post grad  
Cert Health Sciences - University of Teesside 2004  
Post Grad Cert in Child Law - University of Northumbria 2014

## ABOUT GILLIAN

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Gillian is a highly experience nurse with a wealth of experience in working with children and young people with complex needs. Gillian has also worked within neuro trauma ICU caring for both adults and children. Gillian holds a caseload of both children and adults with a wide variety of needs including neurorehabilitation, amputee and paediatric therapy.

Gillian works closely with clients, their families' and clinical teams to develop and implement interdisciplinary goals to support rehabilitation and recovery following injuries.

## ABOUT GILLIAN (CONTINUED)

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She also is experienced in establishing care and support packages for clients both through agency and deputy direct employment.

Gillian has significant experience in working within child protection, providing expert assessment, clinical advice and support to all health staff in matters relating to child protection and safeguarding children. Gillian is highly skilled in dealing with challenging, complex and emotive circumstances and able to establish appropriate support and resolution of such.

Due to the complexity and dynamic of Gillian's cases, she has developed and demonstrated exceptional communication skills. She can communicate to a high standard, with a variety of professional, voluntary and community sectors. Gillian is experienced in completing complex clinical reports and reflecting the views and needs of her clients and their families. She is able to assess and analyse risk and complete individualised risk assessments and intervention plans. In addition, Gillian is competent in completing reports for court.

Gillian is able to advocate for her client's needs to ensure optimum outcomes for her clients. She quickly develops positive therapeutic rapport with clients and their families. This ensures they are confident with intervention and goal planning and supported through the rehabilitation journey.

Gillian actively engages in opportunities for professional and clinical development and is passionate about her continued learning within the case management profession. Gillian is a member of BABICM and CMSUK.