

CASE MANAGER ASSISTANT PROFILE

PHILLIPA WALKER

CASE MANAGER ASSISTANT

PERSONAL DETAILS



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AREAS COVERED: **North East England and Yorkshire**

ABOUT PHILLIPA

Phillipa works as a Case Manager Assistant for AUA. She is a qualified Quantity Surveyor bringing a strong combination of organisation, communication, and collaborative working skills to support effective case management. Through her professional experience, Phillipa has developed the ability to work closely with a wide range of colleagues and professionals, ensuring information is shared clearly and tasks are coordinated efficiently within a team environment.

Phillipa brings a thoughtful and structured approach to her work, with strong planning and organisational skills that allow her to manage competing priorities while maintaining a high level of accuracy and attention to detail. Her background has required careful coordination, clear documentation, and practical problem-solving, all of which support her role in assisting case managers and helping ensure individuals receive well-organised, responsive support.

Known for being approachable and reliable, Phillipa values working collaboratively and building positive relationships with colleagues, clients, and professionals. Phillipa is motivated by contributing to an environment where organisation, clear communication, and a compassionate approach help support people in achieving the best possible outcomes.